EE mobile

Controls & Settings guide

EE's **Set Up Safe** ☑ service helps to keep your children safe online by providing age-specific packages to block adult content, set spending caps, and stop them adding extra charges to your bill. There are three packages which range from under 9s, 10-12s and over 13s.

What do I need?

The Child's device, an EE account (Email address and Password) and you must be account holder to make changes

Restrictions you can apply

Apps Access

Browser Access

Chatting

In App purchasing

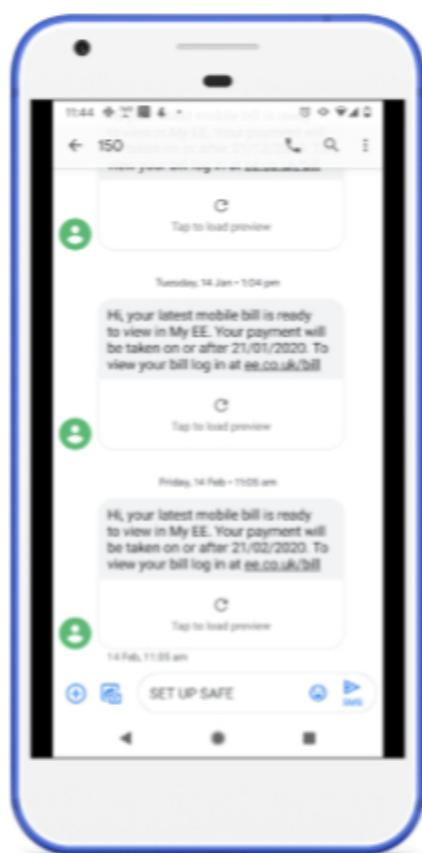Inappropriate content

Media streaming

Online games

Search enginges

Social networking

Step by Step instructions

1. **To use the Set Up Safe service, SET UP SAFE to 150. You must be the account holder.**

2. **You'll be invite to choose from the individual settings (content lock setting ☑, adding a spend cap ☑, stopping premium rate or international calls ☑ or blocking third party charges ☑ on your bill) , or choose a package of our recommended settings based on the child's age (you can choose from under 9s, 10- 12s or over 13s). Please note that these controls only work on EE network so if your child is using Wi-Fi it's a good idea to also add filters on your home broadband through your internet provider.**